



VELOCITY

Your Dream Divorce Practice Can Be Yours!

Where Divorce
Professionals
**GET READY,
GET REAL, GET
RESULTS!**

Ritz Carlton Service

Ritz Carlton



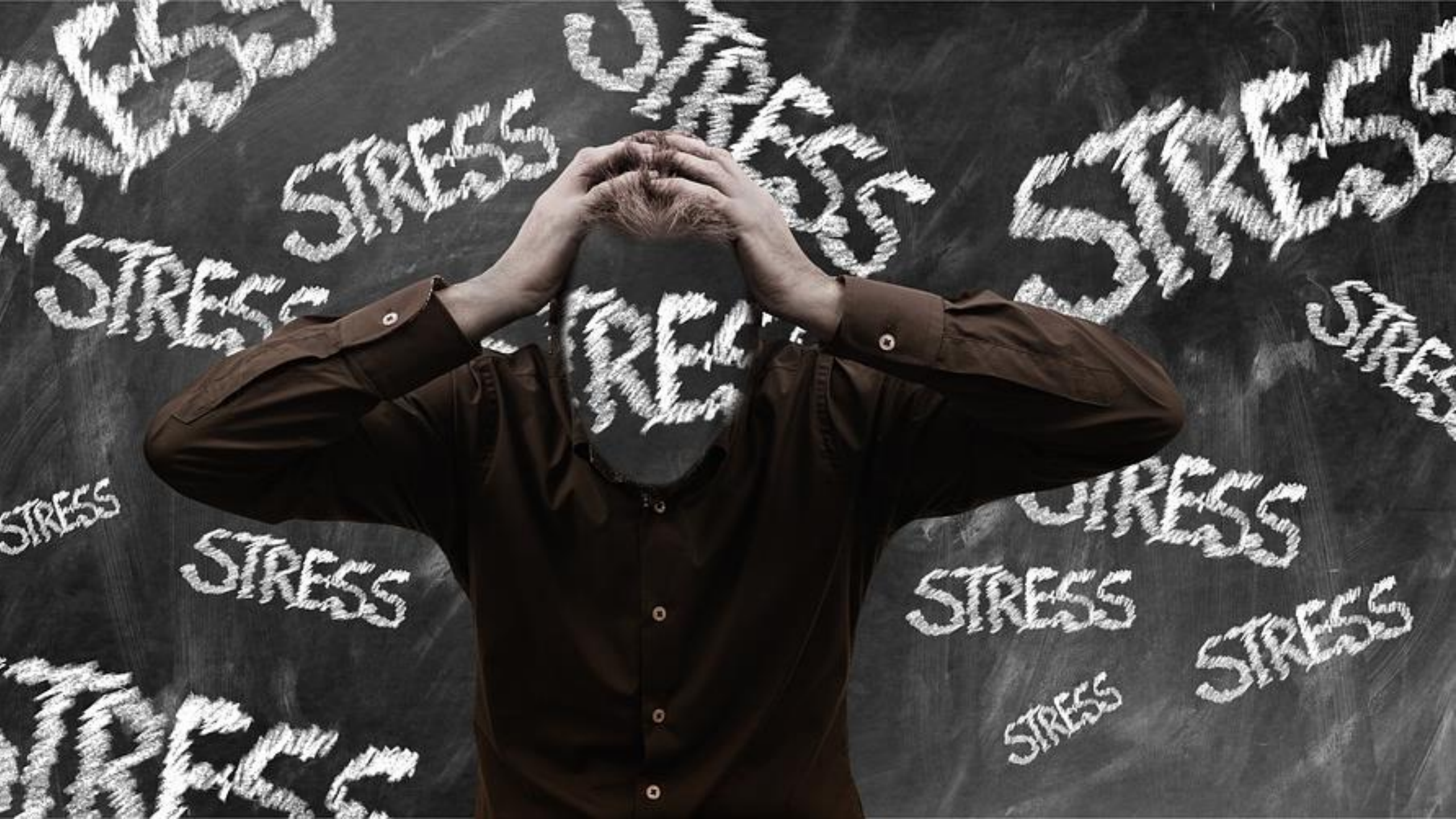


150

152

154

156





“Clients do not
come first.
Employees come
first.
If you take care of
your employees ,
they will take care
of the clients.”

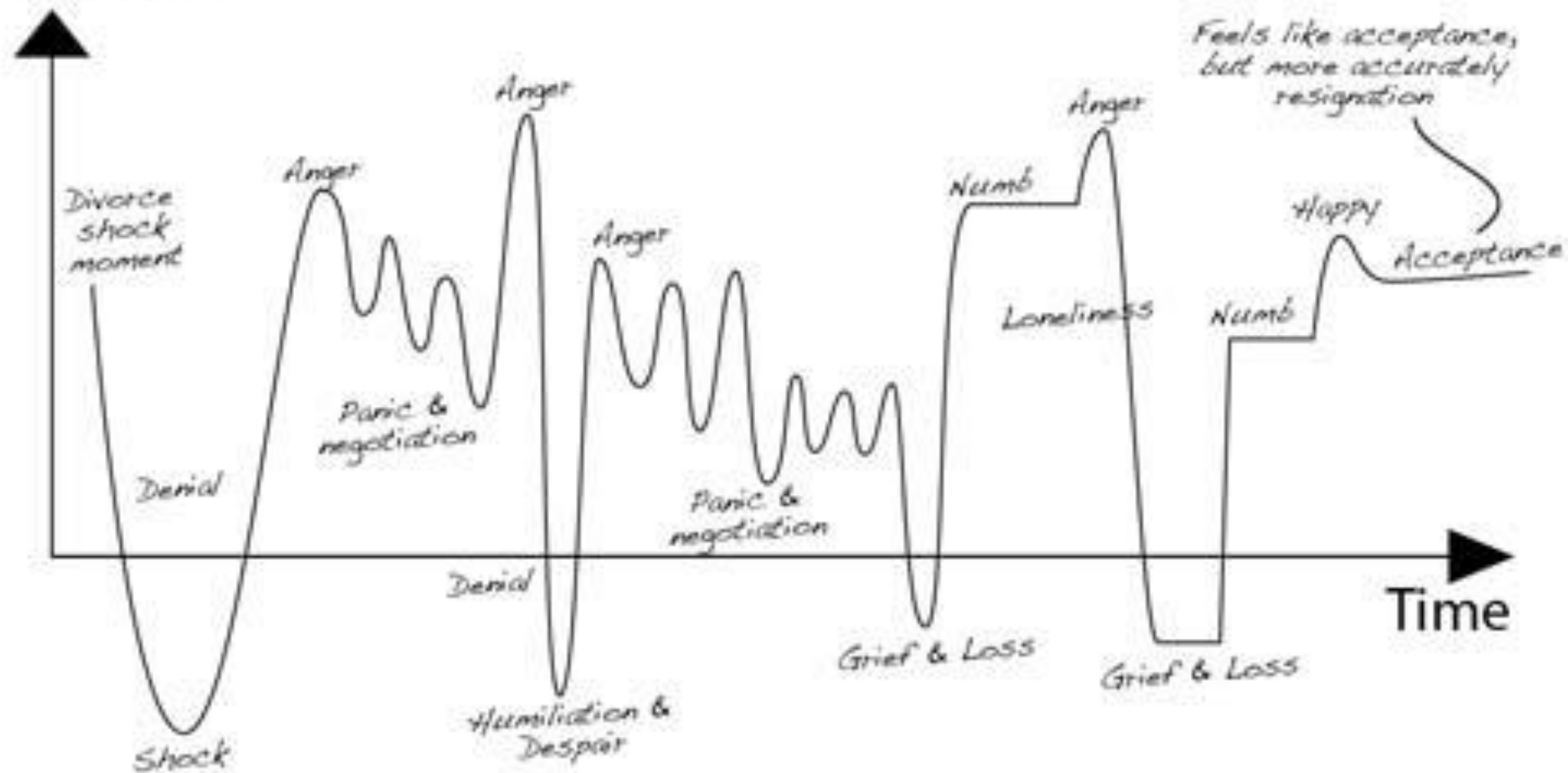


treat others how
~~you~~ they want to
be treated



Emotional journey

Emotions



Working



- _____
- _____
- _____
- _____
- _____
- _____
- _____

Not Working



- _____
- _____
- _____
- _____
- _____
- _____
- _____

New Standards



- _____
- _____
- _____
- _____
- _____
- _____
- _____

WELCOME





CUSTOMER SERVICE:

Poor



Average



Excellent



